

# SANDYFORD INCLUSION TEAM

The aim of the inclusion team is to increase access to sexual health for people who find it hardest to access services.

## The Sandyford inclusion team consists of a multidisciplinary team including:

Fiona Celik – Nurse responsible for Young People

Pauline McGough - Consultant responsible for Young People

Tamsin Groom - Consultant responsible for Vulnerable Adults

Emma Thomson - Nurse responsible for Vulnerable Adults

#### The remit of the team includes:

- To improve access to Sandyford services for those who need it most.
- To ensure robust processes to support young people 'in transition' to adult services/care.
- To develop a formal multi-agency/disciplinary case discussion approach to client management.
- To review and improve referral pathways and communication with partner agencies and other specialist services providers within Sandyford.
- With the support of the Sexual Health improvement team we aim to develop a systematic approach to the incorporation of relevant national and local guidance into Sandyford protocols and policies.
- To promote the Sandyford Inclusion Team with partners and service users.
- To identify areas of service need and suggest/develop approaches to address this.

### The target groups include:

Young people with additional support needs e.g. LAAC.

People living with disabilities including physical and learning disabilities

Refugees and People seeking asylum

Black and ethnic minorities, including women & girls affected by or at risk of FGM.

LGBTI individuals

People living with alcohol/drug addictions

People living with mental health conditions

People experiencing gender based violence

People involved in prostitution

For more information on supporting these individual client groups within Sandyford please look at the existing protocols



### **Meeting Information:**

The core team meet on a monthly basis to provide peer support and a multidisciplinary approach to case management for Sandyford clients with requiring additional support from the Inclusion team.

They are supported by a quarterly meeting with an advisory group comprising partners such as Archway and SCASS.

We also hold quarterly multidisciplinary adult and child protection meetings.

#### **How to refer to the Inclusion team:**

Any vulnerable adult or young person who on assessed to need additional support can be referred to the inclusion team for review using NaSH referral system (in Special forms).

Once the referral has been made the client is added to the relevant virtual diary for the team to review and consider appropriate actions.

Q's may be used for follow up contacts/support only. (Please remember to Q both TG and ET for adults and PMcG and FC for under 18s)

Urgent Adult or Child protection issues should be discussed with the relevant consultant on call should the team be unavailable for immediate advice.

The team can be contacted via our secretary on 0141 211 8610.

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### Triage:

Clients identified as a member of the key client groups above, attending with a support worker, or having obvious vulnerabilities should be fast tracked into an urgent care appointment.

It is every staff members responsibility to support vulnerable adults and young people.

Clients can be given an inclusion team card – see picture below to be fast tracked/triaged at future attendances.





# **Sandyford Inclusion Team clinics:**

Clinic	NaSH Name	Time/day	Appointment time
Specialist young people's clinic - Sandyford Central	SC Place Specialist	Wednesday 13:00 to 17:00	30 minutes or longer as needed
Specialist gynaecology for Inclusion Team clients – Sandyford Central	SC SRH Con T Groom	Monday 13.30 to 16.30	30 minutes or longer as needed
Specialist sexual health service for people involved in prostitution	SC G3 Priority	Monday 13:00 to 16:00	30 minutes or longer as needed
Specialist gynaecology for Inclusion Team clients – Sandyford Renfrewshire	SR Con Gyn 3	Thursday 13:00 – 16:30	30 minutes or longer as needed